



PROCESSING OF PERSONAL DATA RELATED TO THE CONTACT FORM ON THE IHMISKAUPPA.FI WEBSITE

Controller

Finnish Immigration Service/Joutseno reception centre/Assistance system for victims of human trafficking
Läykäntie 53, 54190 Konnunsuo / PO Box 10, 00086 Maahanmuuttovirasto
E-mail address: ihmiskauppa.auttamisjarjestelma@migri.fi
Phone 0295 430 431 (switchboard)

Contact point of the data subject

Assistance System for victims of human trafficking
Joutseno reception centre
ihmiskauppa.auttamisjarjestelma@migri.fi
Phone 02954 63 177

Name and contact details of the controller/data protection officer

E-mail: tietosuojavastaava@migri.fi
Phone 0295 430 431 (switchboard)

Purpose and legal basis of the processing of personal data

Personal data are processed only if the person contacting us submits personal data to the controller. You can contact the Assistance system for victims of human trafficking (later the Assistance system) anonymously with this form, without giving your personal data. Your personal data will be used to respond to you if you wish to receive a response from us.

The purpose of the processing of personal data in this register is to send contact requests and provide feedback to the Assistance system for victims of human trafficking and the webmaster of ihmiskauppa.fi website.

The processing of personal data is based on Article 6 a of the General Data Protection Regulation (the data subject has given consent to the processing of his or her personal data).

Sending special personal data on the contact form is not recommended. If such personal data are sent on the contact form, they will be processed in accordance with Article 9 a of the General Data Protection Regulation (the data subject has given explicit consent to the processing of those personal data for one or more specified purposes).

Categories of personal data

The categories of personal data to be processed are those that the person contacting us wishes to submit, for example:

- Name





- Phone number
- E-mail
- Address
- Gender
- Job title
- Age
- Nationality

Special personal data are processed only if the person contacting us submits them using the contact form. This data could include: information about ethnic origin, sexual orientation, religious or philosophical beliefs, membership of trade union or health status.

Sources of information

The personal data processed is regularly received from the data subjects themselves.

Recipients of personal data

The contacts are compiled with a form application created for the operating system (WordPress) of the ihmiskauppa.fi website.

The access to the operating system of the ihmiskauppa.fi website is restricted. The form application is administered by the officer responsible for the maintenance of the Assistance system's ihmiskauppa.fi website.

The form application in the WordPress operating system sends an automatic response request to the official e-mail of the Assistance system for victims of human trafficking (ihmiskauppa.auttamisjarjestelma@migri.fi) for further processing and action.

The automatic message contains all data submitted on the form.

Contact data are stored in the official e-mail of the Assistance system until the contact request has been processed. After this, the data are immediately deleted.

In addition, the information system may be accessed by a designated staff member of Source Creative Oy, the company responsible for the maintenance of the WordPress operating system, upon separate request by the Assistance system in compliance with the agreement between the Assistance system and Source Creative Oy effective as of 14 March 2023 concerning the terms and conditions for the processing of personal data. This right of access may be exercised in situations in which fulfilling the requests referring to the rights of the data subject require technical knowledge in the use of the WordPress operation system. Source Creative Oy has access to the responses submitted via the feedback form only for and on behalf of the Assistance system.

Transfer of personal data outside the EU/EEA

Data in this register will not be transferred outside the EU/EEA.



Retention period of personal data

The data of a contact made are stored in the official e-mail of the Assistance system until the contact request has been processed. After this, the data are immediately deleted. The deleted data are securely destroyed using the appropriate methods.

Right of access

You have the right to receive confirmation from the controller of the register that personal data concerning you are or will not be processed and, if your personal data are being processed, the right to access this personal data. You have the right upon request to view all your stored and processed personal data by sending an information request by e-mail to the registry of the agency at ihmiskauppa.auttamisjarjestelma@migri.fi.

Your right of access to your personal data may be restricted under Article of the General Data Protection Regulation (EU 2016/679) and section 34 of the Data Protection Act (1080/2018).

Right to rectify or supplement personal data

If you find that your personal data are incorrect or erroneous, you may request for them to be corrected. In this event, the person contacting us will be asked to specify what information is incorrect and how and why it should be changed, or to specify what information should be added and in what way.

Right to restriction of processing

If you have indicated that your personal data held in the register is incorrect, you have the right to request a restriction on the processing of your personal data until their validity has been confirmed.

Report on the processing of personal data and the right to file a complaint with a supervisory authority

If you wish to report a problem concerning the processing of your personal data, please first contact the controller/data protection officer of the register (contact details above). Data subjects have the right to file a complaint about the processing of their personal data to the supervisory authority. In Finland, the Data Protection Ombudsman functions as the supervisory authority. The website of the Office of the Data Protection Ombudsman is at www.tietosuoja.fi