

VICTIMS OF HUMAN TRAFFICKING ARE ENTITLED TO HELP

This booklet contains information on help for victims of human trafficking.

The Assistance System for Victims of Human Trafficking is an authority that helps victims of human trafficking in Finland.

FOR WHOM is the help meant?

You can become a client of the Assistance System for Victims of Human Trafficking if you are:

- a victim of human trafficking and in need of help
- a child of a victim of human trafficking in Finland and in need of help
- a person assisting the investigation of a human trafficking offence and in need of special assistance.

The Assistance System helps people of all ages, all nationalities, genders and religions. That includes Finnish citizens.

The Assistance System can help you even if you are in Finland without a legal right of residence. The system can help you even if you have committed crimes.

The system can help you even if you do not report the crime

The Assistance System will help you even if you do not want to report the human trafficking offence to the police. The Assistance System will not report you to the police. If you want to report the offence, the system can help you with that.

WHAT HELP does the Assistance System offer?

When you are a client of the Assistance System, the system can help you.

Examples of the help offered:

- Advice and guidance
- Help reporting the offence to the police, if you want to report it
- Support and security during the possible criminal procedure
- Help finding a legal adviser and a support person, if you need them
- Health services
- Social services
- A safe place to stay
- Financial support, if you do not have money
- Interpreting and translation services, if you need them

Additional help for foreign citizens:

- If you are staying in Finland without a legal right of residence, the NAS can give you a reflection period. The reflection period means that you can stay in Finland legally for 1–6 months and you cannot be removed from Finland during that time.
- Support for your safe return, if you want to return to your home country
- Advice and guidance for applying for a residence permit

We will talk with you about the help you need.

You do not have to accept any kind of help that you do not want.

How the services are organised



The NAS helps you find the help you need

- If you have a municipality of residence in Finland

In Finland, the wellbeing services county will offer you services. The NAS cooperates with the wellbeing services county. The NAS gives you advice and guidance.

- If you are an asylum seeker

The reception centre will offer your basic services. The NAS will help you in close cooperation with the reception centre. The NAS also gives you advice and guidance.

- If you do not have a municipality of residence in Finland

The Assistance System for Victims of Human Trafficking (NAS) will offer you services.

How to become a client of the NAS

A social worker, an organisation, the police or a parish worker, for example, can guide you to the NAS for help. They can only guide you to the NAS if you give them permission to do so. Giving your permission means letting them give your personal data to the Assistance System.

The Assistance System needs information on what has happened to you and what kind of help you need.

If the Assistance System needs more information about your situation, they can ask you or other authorities for the information.

The Assistance System uses the information to evaluate whether you may have become a victim of human trafficking and whether you need help from the Assistance System.

You can also contact the Assistance System

You can also personally contact the Assistance System for Victims of Human Trafficking to become their client. You can call or e-mail the Assistance System and tell them about your situation.

You do not need to be sure if you are a victim of human trafficking.

The Assistance System sends you their decision

You will always be given a written decision on whether the Assistance System can accept you as a client.

You can contact the Assistance System anonymously

If you want, you can contact the system without giving them your name or address. You can talk about your situation with the Assistance System and decide if you want to become their client.

You can send an anonymous message to the Assistance System at www.ihmiskauppa.fi/en.

We want to make you feel safe when contacting the Assistance System.

The Assistance System will keep your information secret



The Assistance System will process all of your data confidentially.

Learn more about the processing of your data at: www.ihmiskauppa.fi/myinfo

- The Assistance System records the personal data of their potential and existing clients in their client register.
- The processing of data is always based on the performance of duties required by law.
- The saved personal data is confidential. The employees processing or viewing the data are always bound by professional secrecy. The data can only be processed by legally authorised people.
- The saved documents are confidential and must not be viewed or used by outsiders.
- The Assistance System can only give out information from a confidential document with your consent or as stated in the law.
- Your information will not be given out to other countries without your consent.

Contact information of the Assistance System for Victims of Human Trafficking

Tel: +358 295 463 177

The employees of the Assistance System answer the helpline from Monday to Friday between 8 a.m. and 4:15 p.m.

The Joutseno Reception Centre answers the helpline outside those hours. You can ask for a call-back or tell them about your urgent need for help.

e-mail: ihmiskauppa.auttamisjarjestelma@migri.fi

www.ihmiskauppa.fi/en

On the [ihmiskauppa.fi/en](http://www.ihmiskauppa.fi/en) site, you can find information about human trafficking, the Assistance System and organisations that offer help to victims of human trafficking. On the site, you can also contact the Assistance System anonymously.